Frequently Asked Questions

USB In-Wall Chargers

- ### *What are Leviton USB In-Wall Charger Outlets?*
  Leviton USB In-Wall Chargers have USB Ports and most models have 15 Amp or 20 Amp Tamper-Resistant Outlets. They are designed for adapter-free charging for two USB powered electronic devices at once, leaving the outlets free for additional power needs.

- ### *What is the maximum power capacity of the USB Ports?*

Device	USB Charger	Total Charging Power	Single Port Charging Power
T5635	6 Amps	30 Watts	30 Watts
T5633 T5833	5.1 Amps	25+ Watts	15 Watts
T5632 T5832	3.6 Amps	18 Watts	12 Watts
USB4P	4.2 Amps	24 Watts	12 Watts

- ### *What are the ratings for the outlets?*
  The T5635 Tamper-Resistant Outlet is rated at 15A-125V and is NEC® compliant.
  The T5633 Tamper-Resistant Outlet is rated at 15A-125V and is NEC® compliant.
  The T5833 Tamper-Resistant Outlet is rated at 20A-125V and is NEC® compliant.
  The T5632 Tamper-Resistant Outlet is rated at 15A-125V and is NEC® compliant.
  The T5832 Tamper-Resistant Outlet is rated at 20A-125V and is NEC® compliant.

- ### *Do Leviton USB In-Wall Chargers fit in a standard wallbox?*
  Yes, all the Leviton USB In-Wall Chargers are designed to fit in a standard single gang wallbox measuring at least 3" x 2" x 1½".

- ### *Do the USB In-Wall Chargers wire differently than standard outlets?*
  No. USB In-Wall Chargers install the same as a standard outlet and can replace an existing outlet.

- ### *Do the Leviton USB In-Wall Chargers have a breakoff tab for split power applications?*
  No. USB In-Wall Chargers **cannot** be used for split power applications.

- ### *What devices can be charged using the Leviton USB In-Wall Chargers?*
  The Leviton USB In-Wall Chargers can charge the latest tablets, smartphones, standard mobile phones, handheld gaming devices, e-readers, digital cameras, and many more USB powered devices including but not limited to:
  - Apple® Devices
  - Samsung® Devices
  - Google® Phones
  - Tablets
  - Smart and Mobile Phones
  - Blackberry®, Android Phones
  - Windows® Phones
  - Nintendo Switch
  - Bluetooth® Headsets
  - Digital Cameras
  - Kindle™, e-readers
  - GPS
  - Laptops with Type-C™ power ports (MacBook Pro® 2016 or later)
  - Watches including: Garmin, Fitbit® and Apple

- ### *Can I install two Leviton USB In-Wall Chargers side-by-side?*
  Yes, they can be installed side-by-side or with any other standard wiring device.

- ### *How do I know if the Leviton USB In-Wall Chargers are charging my electronic device?*
  The electronic device will indicate that it is charging. In addition, Leviton USB In-Wall Chargers have a smart chip that recognizes the requirements of the electronic device connected and delivers the optimal level of charge.

Frequently Asked Questions

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- ### *How long will it take my electronic device(s) to charge?*
  Charging time depends on the electronic device battery, the cord used and the electronic device capability. The Leviton USB In-Wall Chargers are designed with a smart chip that recognizes your electronic device's charging requirements and maximizes the current delivered throughout the charging process to ensure the most efficient charging time.

- ### *Can I charge multiple tablets at once?*
  Yes. Leviton In-Wall Chargers can charge as many tablets as there are available USB ports.

- ### *Will Leviton USB In-Wall Chargers work as a data transfer port?*
  No. ***These devices are for charging only***; there are no data transfer capabilities.

- ### *Can the Leviton USB In-Wall Charger access my device data?*
  The chargers cannot read any data from the device. They are for charging only and will not contain viruses or spyware.

- ### *Can the Leviton USB In-Wall Chargers be used downstream from a GFCI?*
  Yes, they can be used in locations downstream from GFCIs to ensure the outlet is protected from ground-faults.

- ### *What is USB Type-C™?*
  USB Type-C is the latest standard for charging. With its smaller connector head and symmetrical, reversible orientation, it fits easily into phones, tablets, laptops and more. Designed to work with all operating systems, Type-C can provide higher power for faster charging.

- ### *Can I charge my older devices on the USB Type-C™ port?*
  USB Type-C is backwards-compatible with older versions of USB A, but you will need an adapter that has a Type-C connector on one end and an older-style USB Type A port on the other end. You can then plug your older devices directly into a USB Type-C port. The device will charge like any other Type A in-wall charger.

- ### *Is Thunderbolt the same as USB Type-C™?*
  Thunderbolt3 and USB Type-C (3.1 Gen2) share the same cable type and port. Type-C is the physical shape of the connector, USB 3.1 and Thunderbolt3 are features embedded in the connector.

- ### *Is USB 3.1 the same as USB Type-C™?*
  USB 3.1 and USB Type-C are different. USB Type-C is the shape of the connector and USB 3.1 and Thunderbolt3 are embedded in it.

- ### *What is Power Delivery (PD)?*
  Power Delivery is a revolutionary charging technology that supplies a higher level of power than standard charging offers. It delivers faster charging to the latest PD-enabled devices and is the ideal solution for tablets, laptops and other devices that require more power for optimal charging.

- ### *Why would I want the Leviton Dual Type-C with Power Delivery (PD) USB Charger Outlet?*
  Using a Dual Type-C with Power Delivery (PD) USB In-Wall Charger is the ideal way to be certain all devices are receiving the highest level of power they can accept for the fastest charge. As PD

becomes the standard, installing a USB Charger with PD is the best way to ensure the fastest charging of future PD-enabled devices.

- ***How do I know if my device is PD enabled?***
  Refer to your device manufacturer specification sheet for this information.

- ***What is the maximum charging output of the Leviton Dual Type-C with Power Delivery (PD) USB Charger Outlet?***
  - Single port connected to PD-enabled device: 15VDC@2A (30W) or 9VDC@3A (27W)
  - Single port connected to non-PD device: 5VDC@3A (15W)
  - Both ports connected to devices: 5VDC@3A (30W total power)

- ***Is there a way to maximize the charge on my devices?***
  There a few things that Leviton recommends to maximize the charging effectiveness of your device:
  1) If you do not use the device while it is charging, it will significantly shorten the charging time.
  2) Use the charging cord provided with the device.
  3) Cord length may affect the power and speed of the charge. Longer cord lengths may take longer to charge.
  4) Replacement cords should be OEM grade quality or approved by the device manufacturer.

- ***Will Leviton USB In-Wall Chargers work with older devices?***
  Yes, Leviton USB In-Wall Chargers are designed to charge older devices and can also adapt to the changing requirements of newer technologies.

- ***What is the Leviton 4-Port USB Charger?***
  The Leviton 4-Port USB Charger has four Type A USB Ports designed to charge electronic devices such as tablets, phones, e-readers, etc. It does not have an outlet; it is only a USB charging device offering 4.2 Amps of power with the ability to charge up to 4 electronic devices at once.

- ***What standards and regulations do Leviton USB In-Wall Chargers meet?***
  Leviton USB In-Wall Chargers are cCSAus listed and meet all National Electrical Code® requirements for tamper-resistant outlets.

- ***Are the Leviton USB In-Wall Chargers built to last?***
  Yes, they are tested to meet the industry requirements to withstand over 10,000 insertions.

- ***Are the Leviton USB In-Wall Chargers backed by a warranty?***
  Yes, they are backed by a 5-year limited warranty.

- ***Where can I purchase the Leviton USB In-Wall Chargers?***
  Leviton USB In-Wall Chargers are available at Leviton distribution, retail partners, online retailers and on leviton.com.

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