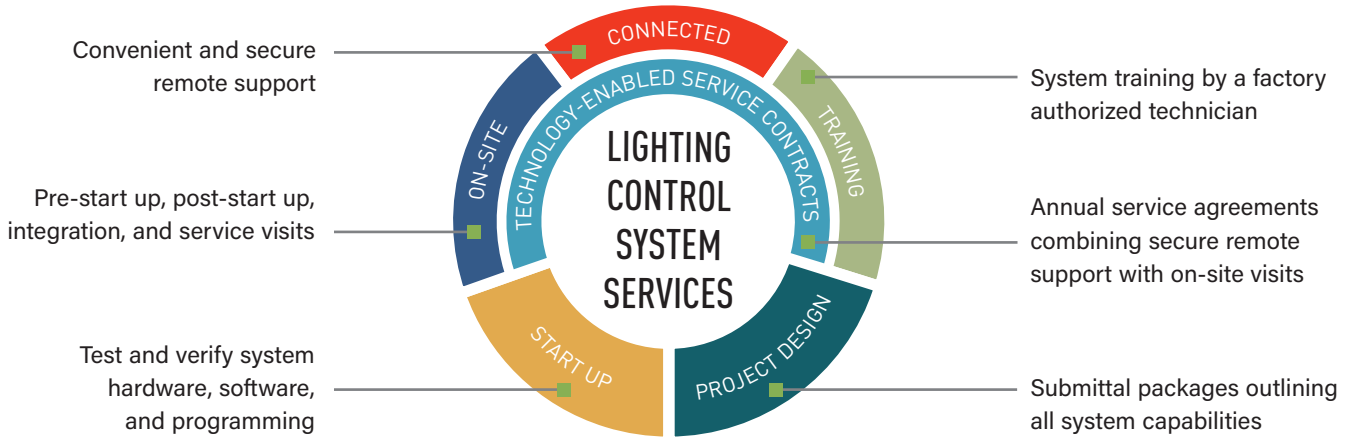


DESIGN SERVICES

Design services (SDRAWSYS, FADESIGN) provide complete design and implementation packages using Wattstopper products. Services include submittal packages with system one-line diagrams and/or reflected ceiling plan, showing system components and quantities for all products. Drawings can also include system riser diagrams, individual panel and room controls to show hardware configuration, panel numbering, and wiring schedules showing circuit/relay/load relationships as well as occupant overrides, sensors, wiring diagrams, installation instructions, and testing procedures. SDRAWSYS/FADESIGN provides ongoing project management support throughout the installation phase, up to the start up and project acceptance.

START UP SERVICES

Comprehensive start up services (SCOM, FASTARTUP), for Wattstopper Digital Lighting Management (DLM) and Wattstopper Architectural Dimming systems, include a Legrand factory-authorized technician to verify that all system hardware is installed and configured in accordance to project requirements. These services test and verify the systems are operating as intended, implement a sequence of operations, and provide a basic starting program configuration. Additionally, SCOM/FASTARTUP includes a system orientation to review programming, operation, and maintenance.

PRE AND POST STARTUP SERVICES

PRESTARTUP/FAPRESTARTUP services include a one day consultation with a factory-authorized technician to review the submittal package and product installation best practices.

POSTARTUP/FASPOSTARTUP services include a one day site visit by a factory-authorized technician for post-occupancy system optimization.

FASERVICE-HALFDAY and FASERVICE-FULLDAY services include a factory-authorized technician for a half or one day, respectively, for system programming, optimization and/or troubleshooting.

TRAINING SERVICES

Training Services (STRAIN/FATRAINING) include a factory-authorized technician to facilitate a one-day training for users on basic system programming and operation and maintenance procedures.

CONNECTED SERVICES

Connected Services (RACCESS) is a hardware connectivity package, installed on a compatible lighting control system, which enables secure access for remote diagnostics and real-time technical support from the Legrand Remote Operations Center (ROC).

With RACCESS installed and a Wattstopper Enhanced Warranty or Wattstopper Technology-Enabled Service Contract, this will enable the ROC to remotely connect to your lighting control system to provide immediate support.

RACCESS is compatible with Wattstopper wired or wireless Digital Lighting Management (DLM) systems or combined DLM and Architectural Dimming systems.

ENHANCED WARRANTY

An Enhanced Warranty is automatically included for the first-year on a system with RACCESS installed. While under warranty, customers can contact the ROC for programming and configuration changes.

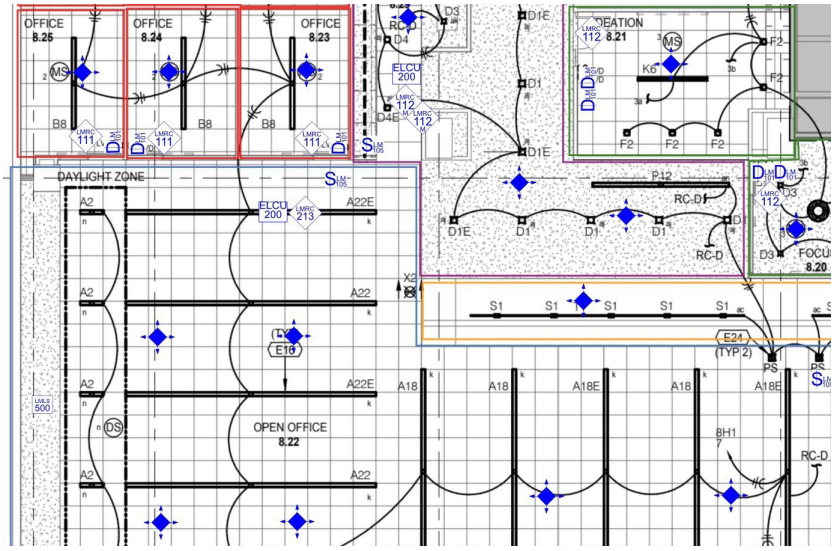
TECHNOLOGY-ENABLED SERVICE CONTRACTS

Wattstopper offers two levels of technology-enabled service contracts (Connect Plus and Connect Prime). These contracts include support from the ROC, proactive system analytics, and on-site system tuning visits. Multi-year contracts, 24/7 remote support, and next day emergency on-site response time options are available. Both Connect Plus and Connect Prime service contracts require RACCESS to be installed on your system.

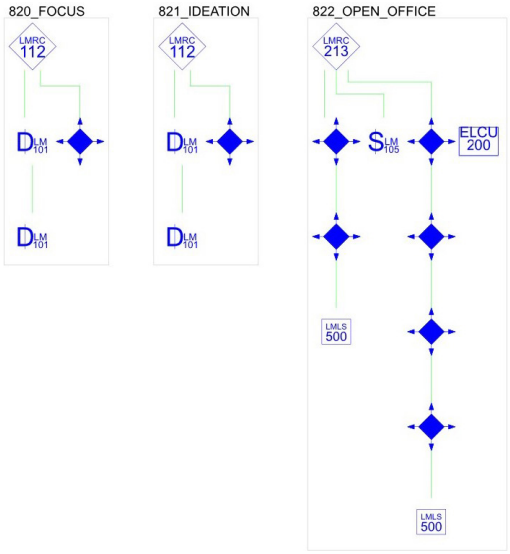
PROJECT		LOCATION/ TYPE	

DESIGN SERVICES (SDRAWSYS, FADESIGN)

Lighting Control Reflected Ceiling Plan Example



Line Riser Diagram Example



ORDERING INFORMATION

Catalog #		Description
☐	SDRAWSYS	Design services
☐	SCOM	System startup and orientation
☐	SPROGSYS	Custom factory programming
☐	PRESTARTUP	One-day, submittal review and consult
☐	POSTSTARTUP	One-day, post-occupancy system programming, optimization, and troubleshooting
☐	SERVICE	One-day, post-warranty system programming, optimization, and troubleshooting
☐	STRAIN	One-day, comprehensive user training
☐	FADESIGN	Factory authorized design services
☐	FASTARTUP	Factory authorized system startup and orientation
☐	FAPRESTARTUP	One-day, factory authorized submittal review and consult
☐	FAPOSTSTARTUP	One-day, factory authorized post-occupancy system programming, optimization, and troubleshooting
☐	FASERVICE-HALFDAY	Half-day, factory authorized post-warranty system programming, optimization, and troubleshooting
☐	FASERVICE-FULLDAY	One-day, factory authorized post-warranty system programming, optimization, and troubleshooting
☐	FATRAINING	One-day, factory authorized user training
☐	HWARRANTY-1	Year(s) extended warranty for hardware
☐	RACCESS-3*	Remote access hardware and 1st year enhanced warranty on projects including an LMJA-8125SM, LMBR-650, or IC-DIN-II-LITE
☐	RACCESS-6*	Remote access hardware and 1st year enhanced warranty on projects including an LMJA-8300SM, LMBR-650, or IC-36-II
☐	RSVC-PLUS	Connect Plus technology-enabled service contract with dedicated support and priority on-site response; includes proactive system analytics, annual on-site training and twice-annual on-site system tuning visits. Offered in 1-3 year contract terms—see Service Contract cutsheet for specific part numbers.
☐	RSVC-PRIME	Connect Prime technology-enabled service contract with 24/7 support and guaranteed next day** on-site response; includes proactive system analytics, twice-annual on-site training visits and quarterly on-site system tuning visits. Offered in 1-3 year contract terms—see Service Contract cutsheet for specific part numbers.

* First-year enhanced warranty for remote support is included for projects with RACCESS hardware.

** Next-day on-site guarantee is available in select markets. Contact a Wattstopper sales representative for more information.

31711r1 Rev 10/2021