

# Surge Protector Limited Warranty

Limited 5 Year Warranty for Product and up to \$25,000 for Connected Equipment

Connected Equipment Protection	
Up to \$25,000	51120-1, 51110-SRG, S2000 Series, 5300
Up to \$10,000	S1000 Series
Up to \$5,000	5100 Series

This warranty is for the benefit of the original consumer purchaser only.

## PRODUCT COVERAGE

Limited 5 Year Warranty on materials and workmanship on 5100 series, 5300 series, S1000 series, S2000 series, 51120-1 and 51110-SRG surge protective devices (SPDs). Subject to the provision below, this warranty covers all defects in workmanship or materials. If the SPD is damaged by a power surge and Leviton determines that such damage was caused by the performance failure of the Leviton SPD, Leviton will, at its sole option, repair, replace or refund the value of the unit.

## CONNECTED EQUIPMENT COVERAGE

The Leviton “Surge Protector” program provides the following connected equipment coverage for residential equipment:

1. Panel-Mount Service Entrance SPD (51120-1 and 51110-SRG): Up to \$25,000 to repair, replace or refund the FAIR MARKET VALUE of properly connected residential equipment as of the date it is damaged.
2. Plug Strips: (a.) S2000 and 5300 Series: Up to 25,000, (b.) S1000 Series: Up to \$10,000, and (c.) 5100 Series: Up to \$5,000 to repair, replace or refund the FAIR MARKET VALUE of the properly connected residential equipment as of the date it is damaged as the result of SPD failure.

The above remedy is your exclusive remedy under this warranty, whether based on contract, tort, including negligence or otherwise. Claims must be made within 30 days of damage or loss. Leviton reserves the right to audit the damage site and/or cost of repairs and may require a proof of loss notarized by claimant.

FOR THIS CONNECTED EQUIPMENT WARRANTY TO APPLY, THE LEVITON SPD MUST ALSO BE DAMAGED BY THE POWER SURGE.

## WHAT IS A “POWER SURGE”?

“Power Surge” means an electrical transient or spike on the AC power or communication lines, including those caused by indirect lighting, against which surge protective devices of this type are generally designed to protect as recognized by industry standards.

## WARRANTY CLAIM PROCESS

PRIOR TO CONTACTING LEVITON, YOU MUST FILE A CLAIM UNDER YOUR HOMEOWNER’S INSURANCE POLICY. If any of the SPD products fail or sustain damage covered by the “Surge Protector” warranty, call Leviton at 1-800-323-8920 or via our website at [www.leviton.com](http://www.leviton.com). LEVITON WILL PROVIDE YOU WITH WRITTEN INSTRUCTIONS RELATED TO THE PROCESS FOR SUBMITTING THE WARRANTY CLAIM, INCLUDING, THE ADDRESS TO WHICH THE PRODUCT AND RECEIPTS SHOULD BE SENT.

YOU MUST KEEP ALL DAMAGED EQUIPMENT AVAILABLE FOR LEVITON TO EXAMINE. IF LEVITON DOES NOT WISH TO EXAMINE THE DAMAGED EQUIPMENT, YOU WILL BE NOTIFIED.

## EXCLUSIONS

This warranty will not apply to any defects or damage to the Leviton SPD or any properly connected equipment arising because: (1) The Leviton SPD was improperly installed, tampered with, modified or altered in any way, or (2) the Leviton SPD or the connected equipment was not used under normal operating conditions or in accordance with any labels or instructions. This warranty does not cover any damage to properly connected equipment resulting from a cause other than a “power surge.” This warranty specifically excludes damage associated with a temporary over-voltage; equipment installed outdoors, vandalism, theft, normal wear and tear, obsolescence, abuse, catastrophic events, or direct lightning strikes.

This warranty also excludes accessories associated with the damaged equipment, such as printer ink cartridges.

This warranty does not cover, garage door operators or outdoor equipment including outdoor HVAC units, window-mounted air conditioners, sprinkler systems, security alarm systems, cable dish systems, or equipment that is not UL or CSA listed.

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